



**Information Technology Specialist 1(ITS 1)
Computer Services Division
Production Services Operations**

Requisition # 1625

Salary: \$2774 - \$3540 per month (Range 44)

Opens: March 2, 2010

Closes: March 9, 2010

Location: Olympia, WA

AGENCY PROFILE

The Washington State Department of Information Services (DIS) provides quality and reliable computing, telecommunications, voice and Internet services to state and local agencies, tribal governments, educational institutions, and not-for-profit organizations.

As the technology leader for Washington State, DIS provides innovative enterprise services so that government agencies can successfully serve the public. DIS also provides support to the Information Services Board.

JOB OVERVIEW

The Department of Information Services has an opening for an Information Technology Specialist 1 (ITS 1) to join the Computer Services Division team.

In a multiple large mainframe and server environment, performs technical support and preventative maintenance in managing computer peripherals for work flow, availability, accuracy and maximum performance. Receives and inventories customer or vendor supplied stock including tape, report forms and controlled documents. Work areas include the Print Room, IBM/Unisys Tape Operations, Workload Services, and Server Operations.

QUALIFICATIONS

- Two years of information technology experience such as analyzing, designing, installing, maintaining or programming computer software applications, hardware, or telecommunications or network infrastructure equipment; or providing customer or technical support in information technology.

DESIRED QUALIFICATIONS

- Experience in operating the following equipment and software: IBM 4000 laser printers, working knowledge of the operator commands for the IBM z/OS and Unisys ClearPath mainframes, CA7 and OpCon job schedulers.

SPECIAL NOTES

This position is covered by a union security provision. Therefore, as a condition of employment, the candidate appointed will be required to become a member of the Washington Federation of State Employees (WFSE), or pay other representational fees within the first 30 days of employment.

The incumbent of this position must be willing and able to support a 24/7 operation, which could include working various schedules and shifts such as days, nights, swing, weekends and on-call.

The incumbent in this position may be required to pass a Washington State Patrol criminal background check and meet all standards set by the WSP based on changes in technology and/or service delivery needs.

This announcement may be used to fill multiple vacancies that may open on day, swing and/or grave shift.

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Working for DIS

DIS is an agency on the move. With a talented workforce that has a depth of knowledge and understanding of information technology, DIS provides constructive, reliable and responsive services for all their clients.

DIS offers extensive opportunities for career growth and personal development through workshops, seminars, and other training opportunities as well as a tuition reimbursement program and promotional opportunities.

As one of the top ten places in the country for business and careers (Forbes' Magazine, 2007), and conveniently located at the crossroads of business and leisure, Olympia has become the preferred destination zone for business professionals in the Pacific Northwest.

Olympia is on the Puget Sound and is within easy driving distance of the rugged Olympic National Park, the city of Seattle, Mt. Rainier, Mt. St. Helens, and Pacific Ocean coastal beaches: all offering ample outdoor recreation opportunities. Home to an internationally-recognized educational institution and a vibrant arts scene, Olympia is also the location of the outstanding Farmer's Market, located at the downtown waterfront.

EMPLOYEE BENEFITS

The State of Washington offers a comprehensive and competitive package of benefits to match the needs of our diverse workforce.

DIS eligible employees can choose from our outstanding [benefit package](#) including health, dental, life and long-term disability insurance; vacation, sick, military and civil leave; dependent care assistance program; deferred compensation plans; educational benefits program; paid holidays; Commute Trip Reduction Incentives; training; and state retirement plans.

HOW TO APPLY

Interested applicants should submit a letter of interest with a detailed description of their experience as it pertains to the Qualifications listed. Please include a current resume, and a minimum of three professional references.

Please submit your application materials at <http://www.careers.wa.gov/>

Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, may call (360) 902-3543 or Telecommunications Device for the Deaf 1-800-833-6388.

APPLICANT PROFILE FORM

As a separate part of the application process, you are requested to voluntarily complete and return the [Applicant Profile](#) sheet with your completed application. This information will be treated as confidential. This page will be separated from your application and used by authorized personnel only.

The Department of Information Services is an equal opportunity employer.